

Orange You Glad Inc.

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To Whom It May Concern:

Imagine having your own personal contact at a shipping company who is there for you every time you need something, anything. That in itself would be a huge improvement over the 800 number operators at your typical carrier. Now imagine if that person not only was there for you every time, but gave you extraordinary service going over and above the expected and showing the resourcefulness needed to resolve problems rather than just noting the issue and advising that they will check into it.

At EZ Worldwide, that person exists. She is Cam Sirman. There is no greater comfort in the world than to know that once you've called Cam, it will be taken care of! Mind you, most of the issues are not issues caused by EZ Worldwide. EZ Worldwide does a great job, but you need a Cam Sirman to locate packages addressed to the wrong address, or to stop packages in route and have them rerouted. Or to note where in New York City I will be over the course of a day so that she can send a driver to meet me on a street corner if need be.

Thank you EZ Worldwide and thank you Cam Sirman for making me look like I know what I am doing. Their expertise, flexibility and resourcefulness has saved me from huge shipping nightmares more times than I can count.

Keep up the great work!

Rick Katz,
Orange You Glad, Inc.